

**General Information**

**Urbanized Area Statistics - 2010 Census**

Worcester, MA-CT  
304 **Square Miles**  
486,514 **Population**  
81 **Pop. Rank out of 498 UZAs**  
**Other UZAs Served**  
0 Massachusetts Non-UZA

**Service Consumption**

14,099,388 **Annual Passenger Miles (PMT)**  
3,315,655 **Annual Unlinked Trips (UPT)**  
11,581 **Average Weekday Unlinked Trips<sup>1</sup>**  
4,850 **Average Saturday Unlinked Trips<sup>1</sup>**  
2,023 **Average Sunday Unlinked Trips<sup>1</sup>**

**Database Information**

NTDID: 10014  
Reporter Type: Full Reporter

**Service Area Statistics**

866 **Square Miles**  
479,329 **Population**

**Service Supplied**

3,056,242 **Annual Vehicle Revenue Miles (VRM)**  
242,146 **Annual Vehicle Revenue Hours (VRH)**  
99 **Vehicles Operated in Maximum Service (VOMS)**  
130 **Vehicles Available for Maximum Service (VAMS)**

**Modal Characteristics**

Modal Overview	Vehicles Operated in Maximum Service		Uses of Capital Funds					Total
	Directly Operated	Purchased Transportation	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other		
Demand Response	10	38	\$281,645	\$41,910	\$10,420	\$39,980	\$373,955	
Demand Response - Taxi	-	10	\$0	\$0	\$0	\$0	\$0	
Bus	41	-	\$0	\$183,662	\$1,791,754	\$575,078	\$2,550,494	
<b>Total</b>	<b>51</b>	<b>48</b>	<b>\$281,645</b>	<b>\$225,572</b>	<b>\$1,802,174</b>	<b>\$615,058</b>	<b>\$2,924,449</b>	

**Operation Characteristics**

Mode	Operating Expenses	Fare Revenues	Uses of Capital Funds	Annual Passenger Miles	Annual Unlinked Trips	Annual Vehicle Revenue Miles	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles	Vehicles Available for Maximum Service	Vehicles Operated in Maximum Service	Percent Spare Vehicles	Average Fleet Age in Years <sup>4</sup>
Demand Response	\$4,440,451	\$259,768	\$373,955	818,102	135,260	881,205	59,367	0.0	61	48	21.3%	3.5
Demand Response - Taxi	\$886,029	\$116,276	\$0	227,969	49,312	274,973	20,501	0.0	10	10	0.0%	0.0
Bus	\$19,016,626	\$3,022,538	\$2,550,494	13,053,317	3,131,083	1,900,064	162,278	0.0	59	41	30.5%	7.0
<b>Total</b>	<b>\$24,343,106</b>	<b>\$3,398,582</b>	<b>\$2,924,449</b>	<b>14,099,388</b>	<b>3,315,655</b>	<b>3,056,242</b>	<b>242,146</b>	<b>0.0</b>	<b>130</b>	<b>99</b>	<b>23.8%</b>	

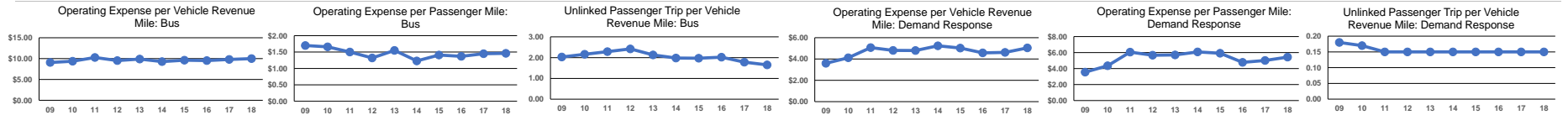
**Performance Measures**

**Service Efficiency**

Mode	Operating Expenses per Vehicle Revenue Mile	Operating Expenses per Vehicle Revenue Hour
Demand Response	\$5.04	\$74.80
Demand Response - Taxi	\$3.22	\$43.22
Bus	\$10.01	\$117.19
<b>Total</b>	<b>\$7.97</b>	<b>\$100.53</b>

**Service Effectiveness**

Mode	Operating Expenses per Passenger Mile	Operating Expenses per Unlinked Passenger Trip	Unlinked Trips per Vehicle Revenue Mile	Unlinked Trips per Vehicle Revenue Hour
Demand Response	\$5.43	\$32.83	0.2	2.3
Demand Response - Taxi	\$3.89	\$17.97	0.2	2.4
Bus	\$1.46	\$6.07	1.6	19.3
<b>Total</b>	<b>\$1.73</b>	<b>\$7.34</b>	<b>1.1</b>	<b>13.7</b>



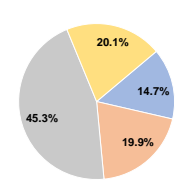
**Notes:**  
<sup>2</sup>Demand Response - Taxi (DT) and non-dedicated fleets do not report fleet age data.  
<sup>1</sup>Average Unlinked Trips not available for Demand Response Taxi.

**Financial Information**

**Sources of Operating Funds Expended**

Fares and Directly Generated	\$3,665,296	14.7%
Local Funds	\$4,953,607	19.9%
State Funds	\$11,282,455	45.3%
Federal Assistance	\$5,010,587	20.1%
<b>Total Operating Funds Expended</b>	<b>\$24,911,945</b>	<b>100.0%</b>

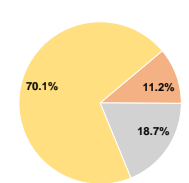
**Operating Funding Sources**



**Sources of Capital Funds Expended**

Fares and Directly Generated	\$0	0.0%
Local Funds	\$327,491	11.2%
State Funds	\$547,628	18.7%
Federal Assistance	\$2,049,330	70.1%
<b>Total Capital Funds Expended</b>	<b>\$2,924,449</b>	<b>100.0%</b>

**Capital Funding Sources**



**Summary of Operating Expenses (OE)**

Labor	\$16,255,931	66.8%
Materials and Supplies	\$1,726,644	7.1%
Purchased Transportation	\$2,391,698	9.8%
Other Operating Expenses	\$3,968,833	16.3%
<b>Total Operating Expenses</b>	<b>\$24,343,106</b>	<b>100.0%</b>
Reconciling OE Cash Expenditures	\$568,839	
Purchased Transportation (Reported Separately)	\$0	